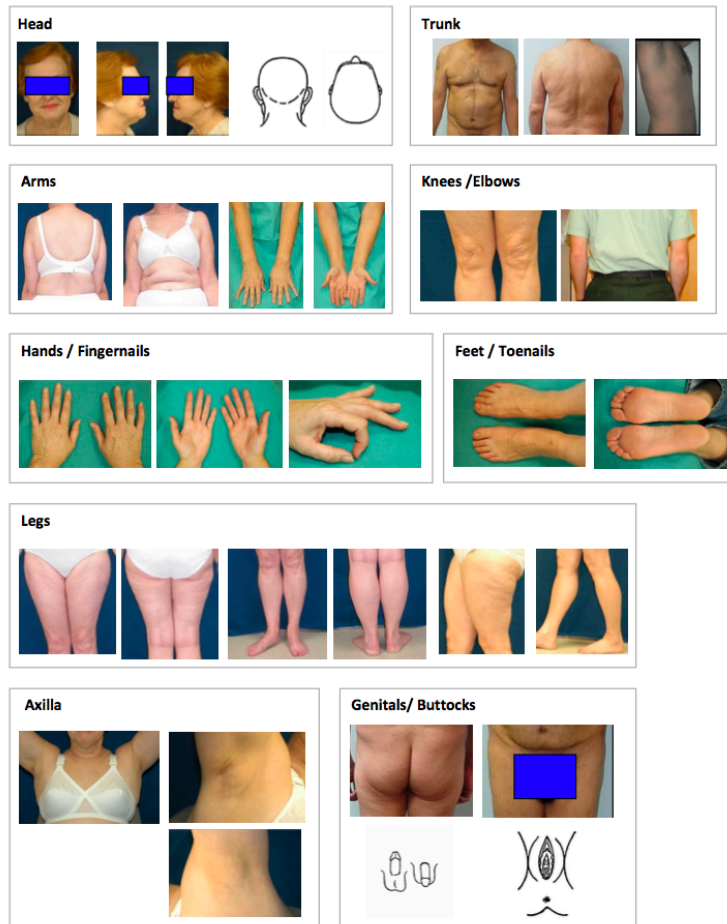


Help Us Have a Successful Virtual Visit!

The quality of our video and the pictures you send are very important in helping us to diagnose and manage your child's skin condition. Please set us up for success by following these guidelines for before and during your visit.

Before your virtual visit, please:

- 1) Send pictures of the rash/skin lesion(s). Ask yourself:
 - Is the lighting good? (tips: position facing a window or even outside)
 - Is the picture in focus?
 - Did I send up-close and far away pictures?
 - For rashes, did I show an "entire anatomic unit" as shown below?



For more tips on taking good photos for your appointment, please visit the website:
www.derpics.com

During your virtual visit, please:

- 1) Make sure the patient is sitting in a well-lit room, facing a window (helps color)
- 2) The device (laptop, smartphone, ipad) should be on a stable surface (helps clarity)
- 3) Turn off WiFi (helps connectivity)

Thank you for your help! We look forward to (virtually) seeing you soon!