

## **Welcome to the Adolescent Substance Use and Addiction Program (ASAP).**

We are an outpatient, family-based substance use disorders program for adolescents and young adults who are evaluated prior to the age of 24.

**Our Administrative Office Hours Are:**  
8:00am-4:00pm Monday through Friday

Our program is designed to provide a substance use disorder evaluation and treatments in a timely manner. Our multi-disciplinary team includes pediatricians, psychiatrists, social workers, and case managers. Over the course of your child's evaluation you will see multiple providers so that the team can get the broadest possible understanding of your child and family. Our team has very close communication so you will not have to repeat information with each new clinician.

Once your child enters our program s/he will have one counselor that will work with him/her, and if you request psychopharmacology services through ASAP s/he will always see the same psychiatrist. For other visit types such as follow ups, drug test reviews, school support and parent guidance you may see a variety of providers in order to best accommodate your schedule, particularly if we would like you to be seen very quickly.

### **911 Plan**

If you are facing an emergency after office hours, please **call 911 and go to your nearest emergency room**. If you are a Masshealth member or uninsured, you should call your local Emergency Services Provider at 877-382-1609. They will provide numbers for your local crisis team and help you determine the next steps. **ASAP is not staffed to provide crisis coverage**

If you find that you or your child needs frequent staff contact or support after normal business hours, your child may require a higher level of care. If this is the case, we will refer you to a program that will support your child's needs, and with permission from you (or your child if over age 18), we will provide our medical records in order to facilitate this transfer of care.