The Office of Clinician Support (OCS) provides a safe, alternative communication channel for anyone dealing with clinical or work issues. The OCS is for all hospital clinicians and trainees. The program assists clinicians with any problem they may be having, whether it be work-related or personal.

**WHO WE ARE**

The OCS provides a safe, alternative communication channel for anyone dealing with clinical or work issues. The program assists clinicians with any problem they may be having, whether it be work-related or personal.

**FAQ**

- **Is it confidential?**
  Confidentiality of all parties is closely respected and information is shared only in unusual circumstances. In these circumstances, such as a threat of serious harm to self or others, information will only be shared with those who need to be informed. Clinicians will be notified when there is a need to share information.

- **What about help for departments, programs or units?**
  OCS provides educational and support services that enhance work wellness and resiliency. Groups are provided for both an acute crisis and for those facing chronic stressors. The OCS provides work-related groups designed to provide educational and support services that enhance work wellness and resiliency. Groups are provided for both an acute crisis and for those facing chronic stressors.

- **How are appointments made?**
  Call or email the OCS Coordinator, Dionna Cobb, at 617-355-8861, or email dionna.cobb@childrens.harvard.edu to arrange an appointment.

- **When is the office available?**
  Support is available during normal business hours. If you have a concern outside of business hours, please call the main OCS line.

- **Will the clients receive a bill?**
  All clinicians and trainees are seen on a timely basis for one to three sessions at no charge, with referrals made to outside professionals as needed.

**OCS STAFF**

- **David R. DeMaso, MD, Director**
  617-355-6724 | david.demaso@childrens.harvard.edu

- **Lauren Coyne, RN, LICSW, Associate Director**
  617-355-6747 | lauren.coyne@childrens.harvard.edu

- **Annmarie Spring, MSN, PMHNP-BC**
  617-919-0263 | annmarie.spring@childrens.harvard.edu

- **Dionna Cobb, OCS Coordinator**
  617-355-8861 | dionna.cobb@childrens.harvard.edu