Billing Policy for Behavioral and Mental Health Services



617-965-6700 | fax 617-965-5239

Billing for Behavioral and Mental Health Services will be sent to your insurance company, with copays due at the time of visit.

If your insurance company does not cover this service, or if NWFP is not in-network for your insurance company, you will be billed the full amount at the time service and provided with a receipt suitable for submitting to your insurance company for reimbursement.

Cancellation policy

Behavioral Health and Mental Health appointments are scheduled for 45 minutes, and there is limited availability. Since last-minute cancellations prevent using that time for other patients, we ask you to let us know at least 48 hours before your appointment for a cancellation.

Cancellations made less than 24 hours prior to an appointment will be billed at a rate of \$75.00, which is not covered by insurance companies, and will have to be paid by the patient or his/her parent.

Thank you for understanding. Exceptions will be made for cases of

acute illness.	
Patient name:	
Parent/Legal guardian name:	
Parent/Legal guardian signature (or patient if 18 or older):	
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