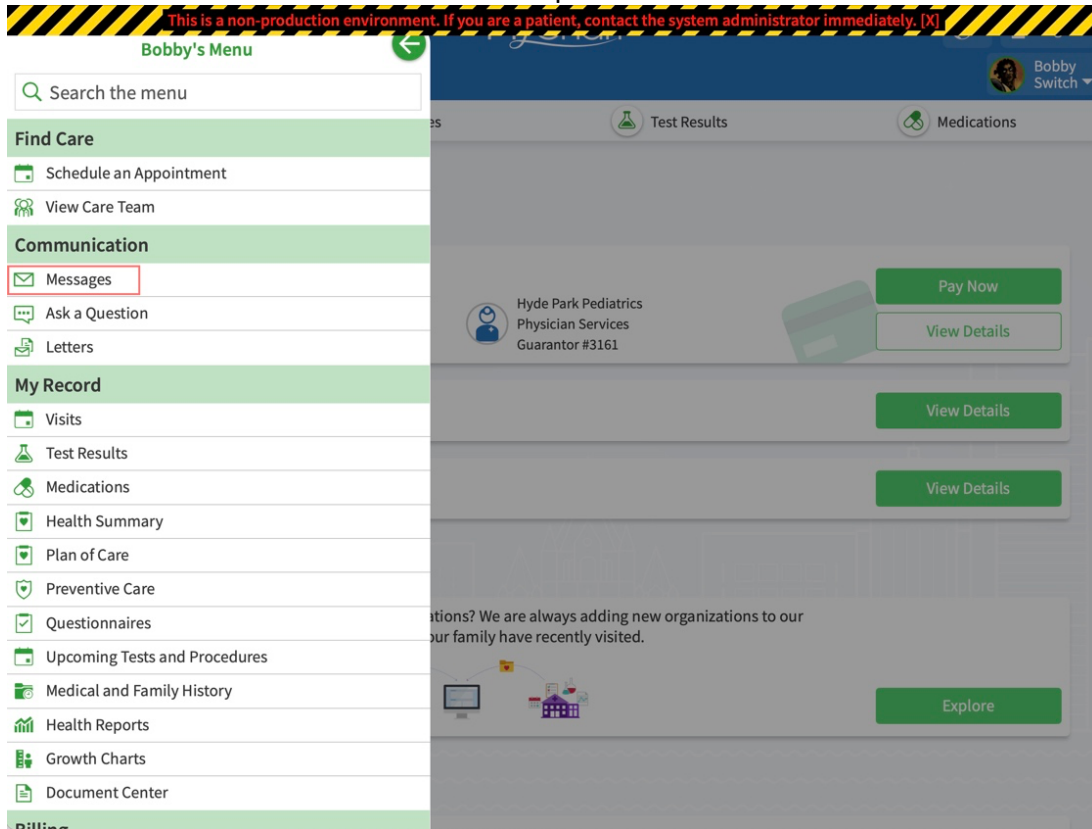


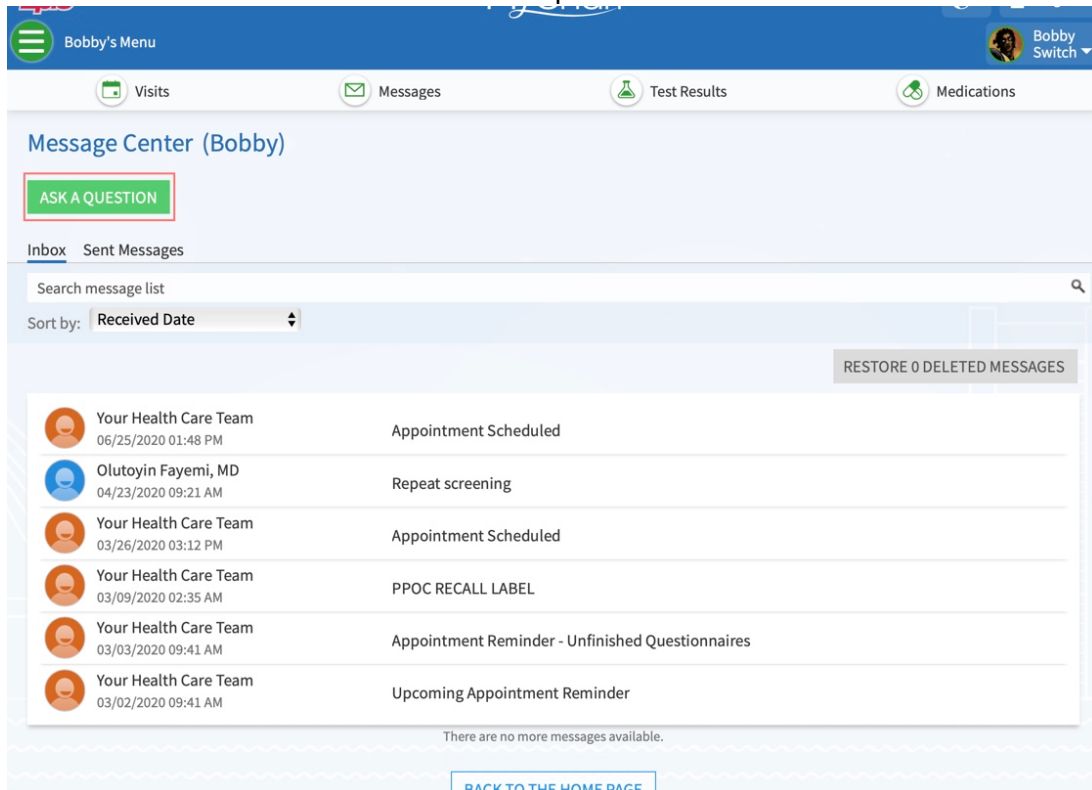
# Sending images, video, or files through MyChart

## Using MyChart on a computer

### Step 1



### Step 2



### Step3

Bobby's Menu Bobby Switch

Visits Messages Test Results Medications

### Ask a Question (Bobby)

Please select the option that most closely matches your question.

**Please call 911 if you have an emergency or urgent medical question.**

**New Medical Question**  
You have a simple medical question that doesn't require an immediate response.

**Request a Medication Refill**  
You would like to request a refill or renewal of a current medication.

**Customer Service Question**  
You have a question related to a bill, your insurance, a referral, a compliment, or another non-medical concern.

[BACK TO THE HOME PAGE](#)

**New Medical Question**  
Do I need an appointment?  
Can I take a different medication instead?  
Do you have flu shots available?  
What immunizations do I need for my overseas travel?  
...etc.

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### Step 4

Bobby's Menu Bobby Switch

Visits Messages Test Results Medications

### Ask a Medical Question (Bobby)

**Please do NOT use MyChart for medical emergencies or urgent concerns.**

**If you are experiencing a medical emergency and need immediate attention, please call 9-1-1. If you have an urgent medical concern please call your medical provider's office.**

All pieces of information are required to request medical advice.  
Expect a response within 2 business days. Messages sent to your pediatrician will be sent to their office.

To the office of Fayemi, Olutoyin, MD -PCP-

\* - Select a Subject -

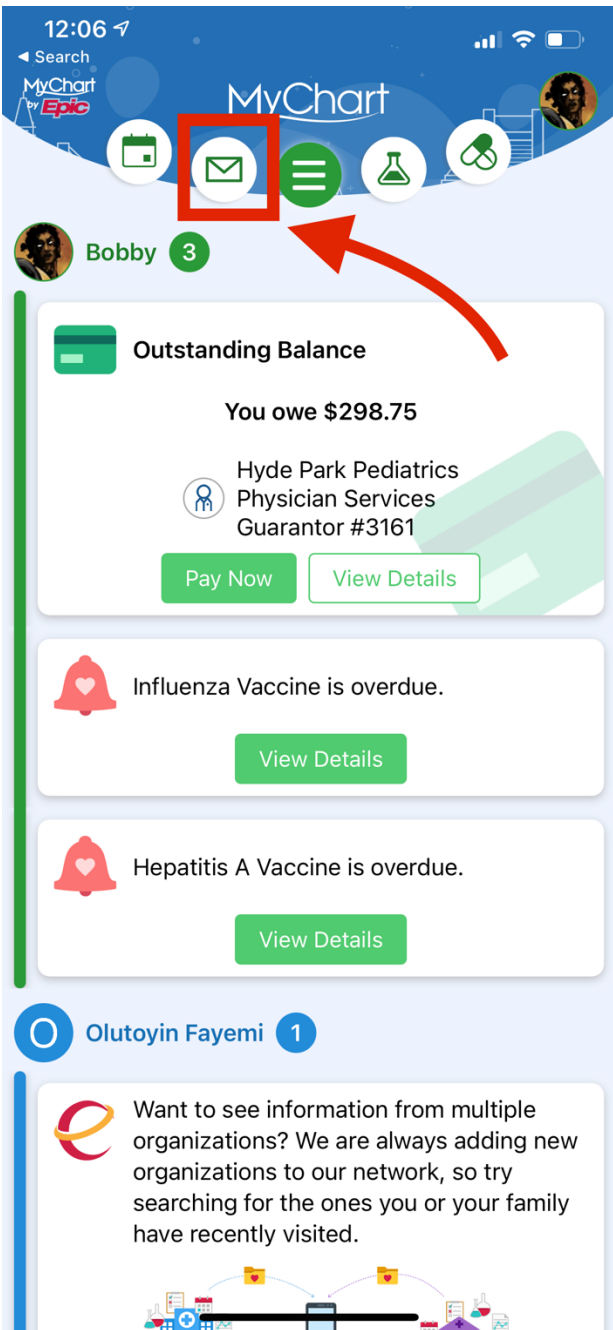
\*

[ATTACH AN IMAGE OR VIDEO](#) ⓘ

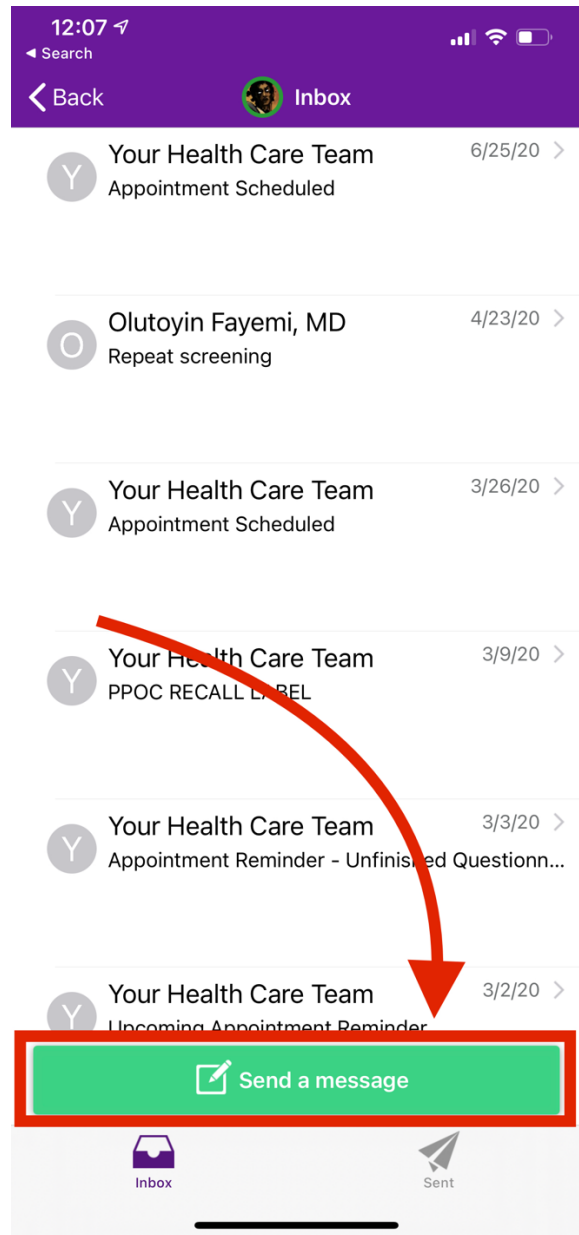
SEND CANCEL

# Using MyChart on a smartphone

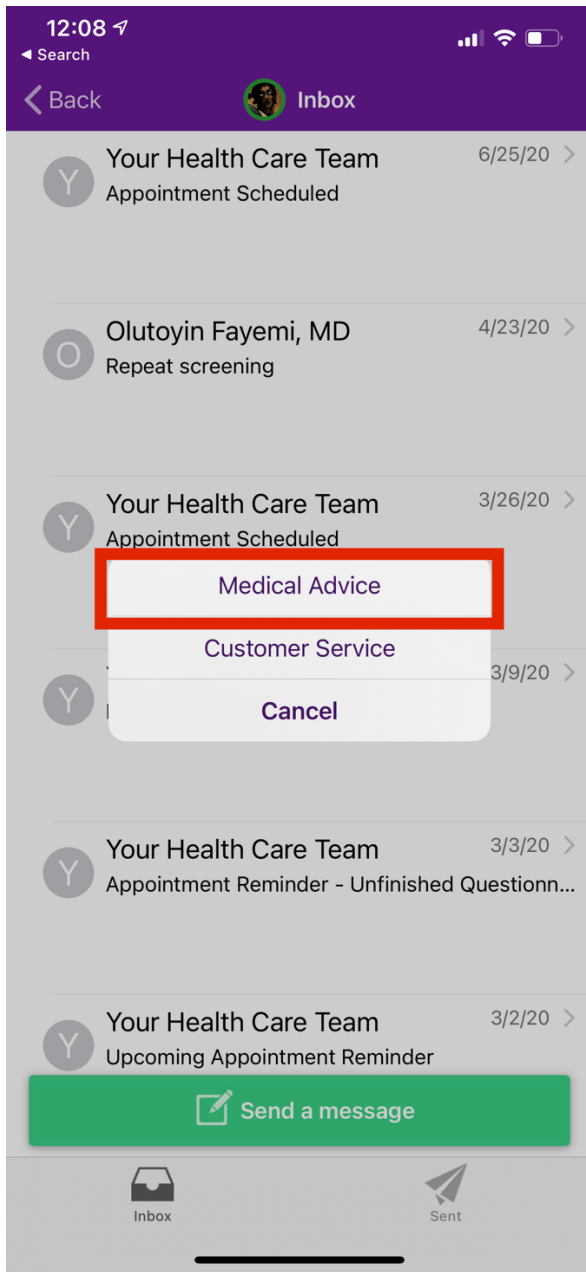
## Step 1



## Step 2



### Step 3



### Step 4

