



Developmental Pediatrics
Boston Children's Health Physicians
Until every child is well™

NEW PATIENT REGISTRATION & INTAKE PACKET

When your forms are complete, please send to:

Email: DevelopmentalPediatrics@bchphysicians.org,

Fax: 914-345-1752

Or by Mail: 400 Columbus Avenue, Suite 190E,
Valhalla NY 10595

**IN ORDER FOR US TO SCHEDULE AN APPOINTMENT FOR YOU, WE
NEED THE FOLLOWING:**

- **FRONT & BACK COPY OF INSURANCE CARDS**
 - **DOCTOR TO DOCTOR REFERRAL**
 - **NEW PATIENT PACKET**

**Currently we are placing all patients on a waiting list.
Once an appointment becomes available, the office will
give you a call to schedule an appointment.**



Developmental Pediatrics
Boston Children's Health Physicians
Until every child is well™

Office Address: 19 Bradhurst Ave, Suite 2400N, Hawthorne, NY 10532

Mailing Address: 400 Columbus Avenue, Suite 190E, Valhalla NY 10595

914-304-5250 | fax 914-345-1752

developmentalpediatrics@bchphysicians.org | www.bchphysicians.org

Thank you for choosing **Boston Children's Health Physicians Division of Developmental Pediatrics** for your child's care. In order to help you to continue to be an active part of your child's Health Care Team, we want to take this opportunity to share with you some aspects of how our office operates.

Our phones are answered on workdays from 8:30 AM until 4:30 PM. If you reach our voicemail during office hours, that means that all the receptionists are on another call, but if you leave a message, your call will be returned.

If you need to speak to your doctor, please call during office hours. On nights, weekends, and holidays, our phone system does not record messages. Prescription refills cannot be recorded after hours or on holidays.

If your child is on medication:

- At a visit here, your doctor will discuss with you when your child needs to come back for a follow up visit; very often renewing your child's medicine can be affected by whether or not a requested follow up appointment has been kept, or if a requested follow up appointment has been scheduled; we feel it is not good medical practice to renew medications without seeing the child on a regular basis.
- If you need a refill, please follow the prompts on the phone system. Please call while you still have 5-7 days of medication, as we may not be able to respond to a same day refill request. Please allow 24-48 hours to process your request.
- Also, please keep in mind that NYS regulations may prohibit us from adding refills to certain medication prescriptions.

If your child is under 18 years of age, and is being brought to a visit by someone other than a parent, a written note from the parent authorizing whomever is accompanying your child must be brought to the visit.

In order to protect the confidentiality of your child's records, we cannot release records, or discuss your child with anyone but a parent unless we have a signed HIPAA release form on file. Patients who are 18 or older are considered adults, and need to authorize their parents to participate in their care or receive records.

We want to make sure that your child is seen on time for a scheduled appointment. Please ensure that you check in for your appointment at least 15 minutes before the scheduled time, whether your appointment is scheduled for an in-office visit or via telehealth.

Lastly, the following registration and intake forms must be returned before the appointment is scheduled. Please return these forms by fax 914-345-1752 or by email, DevelopmentalPediatrics@bchphysicians.org. If you have any additional documents to provide, please send them along with these forms.

Thank you,
The Division of Developmental Pediatrics



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Patient Name: _____ Today's Date: _____
 Patient Address: _____ Date of Birth: _____
 _____ Gender: Male Female
 Email Address: _____ Home Phone: _____
 Primary Care Physician: _____ Cell Phone: _____
 _____ Phone: _____
 Parent / Guarantor #1: _____ D.O.B.: _____
 Mailing Address: _____ Relationship: _____
 _____ Preferred Phone: _____
 Email Address: _____ Work Phone: _____
 Parent / Guarantor #2: _____ D.O.B.: _____
 Mailing Address: _____ Relationship: _____
 _____ Preferred Phone: _____
 Email Address: _____ Work Phone: _____
 Emergency Contact Name: _____
 Phone Number: _____ Relationship to Patient: _____

The federal government is asking all physicians to collect race and ethnicity information to monitor the quality of medical care and to ensure that all patients, regardless of race and ethnicity, get the best care possible. We are committed to providing culturally-sensitive, whole-person medical care and collecting this information also gives us information that can help us serve your family better. If you choose to provide us with this information, we will keep your identity confidential.

With this in mind, we ask that you complete the following. If you choose not to participate, please indicate it below.

Which category best describes the patient's race?

- American Indian or Alaska Native Asian Black/African American
 Native Hawaiian or Other Pacific Islander White Other

Which category best describes the patient's ethnicity?

- Hispanic/Latino Non-Hispanic/Latino
If Hispanic/Latino: Mexican Puerto Rican Cuban Other

Preferred Language: English Spanish Other: _____

I do not wish to provide this information

INSURANCE INFORMATION

Primary Insurance Name: _____ Effective Date: _____

Insurance Address: _____

Member ID #: _____ Group #: _____

Policyholder Name: _____ Policyholder DOB: _____ Gender: M F

Secondary Insurance Name: _____ Effective Date: _____

Insurance Address: _____

Member ID #: _____ Group #: _____

Policyholder Name: _____ Policyholder DOB: _____ Gender: M F

Employer: _____

Employer Address: _____

Release of Information and Assignment of Benefits

I hereby authorize BCHP to release information regarding treatment or services rendered to Medicare/other insurance carriers responsible for my or my dependent's care. I request that payment of authorized Medicare/other insurance company benefits be made to either me or on my behalf to BCHP for any services rendered. I have been advised that if my insurance requires a co-pay, it is due at the time of my visit. Otherwise, a \$15 surcharge will be added to my bill.

Signature of Patient or Authorized Representative

Date

INSURANCE CARDS

Insurance cards must be presented at each visit. If you do not present the insurance card at the time of the visit, you will be responsible for the payment of services rendered by Boston Children's Health Physicians, LLP.

REFERRALS

Please be advised that a completed referral from your primary care provider in order for services to be billed to your insurance company for each service rendered. Please contact your primary care provider to obtain a referral.

If we do not receive the appropriate referral, you will be responsible for payment of services rendered by Boston Children's Health Physicians, LLP.

Name of Patient (please print)

Date of Birth

Name of Parent/Guardian (please print)

Relationship to Patient

Signature of Patient (if over 18) or Parent/Guardian

Today's Date

PATIENT FINANCIAL POLICY, ASSIGNMENT OF BENEFITS, AND CONSENT FOR TREATMENT

Thank you for choosing Boston Children's Health Physicians (BCHP) as your health care provider. Please be assured that the health of our patients is of the utmost importance to us. We thank you for taking the time to review our policies. Your understanding of our Financial Policy is important to our professional relationship with you. Please feel free to ask any questions or share any special concerns that you may have.

Your insurance benefits are determined in the contract between you and the insurance company, and it is important that you understand and follow the requirements of your specific insurance policy.

Co-Payments/Coinsurance/Deductibles

Your specific insurance plan determines the amounts you may be required to pay. Our contract with your plan and applicable laws limit us from discounting or waiving copayments, deductibles, or coinsurance for visits and procedures. Copays are required at the time of every visit, and BCHP accepts cash, check or credit card as payment.

Some insurance plans may require copays for each additional service performed at your appointment. If this is required by your insurance, we will require the additional copayment at the time of service. If you have any questions regarding the additional copay requirement, we suggest you contact your insurance carrier to review your plan details.

For your convenience, BCHP utilizes a credit card processing system which allows us to keep your credit card on file securely. Please note that no staff members at BCHP have access to your credit card number at any time. We will charge your card for amounts due, as indicated by your insurance carrier, unless you advise us otherwise.

No Show / Late Cancel Policy

A \$40 surcharge will be applied to your balance if you (or your dependent) do not arrive for an appointment as scheduled and do not cancel 24 hours prior to the scheduled visit.

Insurance

We will require a copy of your (or your dependent's) insurance card for our files. It is your responsibility to inform us of any change in your insurance coverage.

Participating Plans

BCHP participates in most insurance plans. In order to properly bill your insurance company, we require all insurance information including primary and secondary insurance, as well as any change of insurance information. Failure to provide complete insurance information may result in patient / guarantor responsibility for the entire bill. It is the insurance company that makes the final determination of your eligibility and benefits. You are responsible for any co- insurance, deductibles or non-covered services not paid by your insurance.

Non-Participating Plans

If we are out of network for your insurance and your insurance will be paying you directly, we expect payment at the time of service unless other arrangements have been made prior to the visit.

Referrals and Authorizations

For the insurance carriers where BCHP is a participating provider, it is our policy to implement and follow the referral and prior authorization guidelines set by the carrier. We will make every effort to inform you of your insurance requirements. However, it is ultimately your responsibility to know and understand what is required by your specific policy.

Specific information regarding authorization requirements can be found in your policy benefits. However, if you have questions, please reach out to the member services number printed on the back of your insurance card. When a referral or prior authorization is required (*i.e.*, when you need to see a specialist), you must obtain one from your assigned Primary Care Physician (PCP) or from the member services department which can be reached by calling the number on the back of your insurance card. ***This must be done prior to your***

appointment. Many plans require authorization to see a primary care physician **other than** the primary care physician already on file with your plan.

If the authorization is not provided, you may be asked to reschedule your appointment until one is obtained or to call your carrier before you are seen. Failure to follow insurance guidelines may result in you being financially responsible for full charges for services scheduled or rendered.

Self-Pay

Payment is expected at the time of visit unless other arrangements have been made with the office manager prior to the visit.

Annual Visits

Before making annual physical appointments, it is your responsibility to check with your insurance company regarding whether the visit will be covered as a “well” visit. Not all plans cover annual physicals.

Non-Covered Services

We pride ourselves on providing exceptional, state-of-the-art medical care and an extensive range of services for our patients. We offer many health screenings that are recommended by the American Academy of Pediatrics and our providers. Some insurance companies choose not to pay for recognized service codes and apply these services to a patient’s deductible.

Any non-covered service is your responsibility. This can include, but is not limited to, hearing screens, vision screens, lab work, and developmental screening—even when the services are provided during a “well care” visit. If not covered, you will be responsible for those charges according to your health care insurance plan. Because plans differ within each health care insurance company, we do not advise regarding what your plan will or will not cover.

Off Hours / Weekends / Holidays

There will be an additional charge / code submitted to your insurance company for patients seen on Saturdays, Sundays, federal holidays, and after normal business hours on weekdays. We are required by law to report all the charges for services provided. Some insurance companies cover the charge in full, and others assign all or part to patient responsibility. If you have any questions about your specific plan’s coverage, please ask your insurance company. Because insurance companies may offer several different health plans, it is impossible for us to know in advance if there will be any patient responsibility.

High Deductible Plans

For high deductible insurance plans, we may require a deposit towards your policy deductible requirements. You will receive a statement for any outstanding balances owed for services provided.

Divorce / Separation

BCHP is not a party in divorce or separation decrees, or in child support arrangements. Parents and guardians are presumed to have equal rights regarding the child’s care unless BCHP is given a valid court order limiting or terminating the rights of one parent or guardian over the child’s medical care and medical information. BCHP reserves the right to terminate the patient-provider relationship in the event that a dispute arises between the parents or guardians over the child’s care that interferes with our ability to provide care for the child. We bill one guarantor at one address. We do not handle billing or insurance coverage disputes between parents. In situations of divorce or separation of parents or guardians, the individual bringing in the child for services will be held financially responsible for any unpaid charges on the account.

Financial Hardship

We realize families may experience financial difficulty from time-to-time and we want to always be here to care for your children. Please contact our office manager to discuss payment options.

**ACKNOWLEDGEMENT OF PATIENT FINANCIAL RESPONSIBILITY ASSIGNMENT OF BENEFITS, AND
CONSENT FOR TREATMENT**

I acknowledge that I have read the above and am responsible for services rendered by Boston Children's Health Physicians, LLP. I understand that I am responsible for prompt payment of any portion of the charges not covered by insurance. I understand that co-pays are due at time of check-in. Adolescents who come alone should be prepared to settle their visits at the time of service.

I authorize BCHP to release information to Medicare/other insurance carriers responsible for my or my dependent's care. I request that payment of authorized Medicare/other insurance company benefits be made either to me or on my behalf to BCHP for any services rendered.

I authorize my insurance company to pay and mail directly to BCHP all medical benefits for payment of services rendered. I also authorize BCHP to endorse any checks received on my behalf for payment of services provided. I hereby irrevocably assign to BCHP all benefits under any policy of insurance, indemnity agreement, or any collateral source as defined by statute for services provided. This assignment includes all rights to collect benefits directly from my insurance company and all rights to proceed against my insurance company in any action, including legal suit, if for any reason my insurance company fails to make payment of benefits due. This assignment also includes all rights to recover attorney's fees and costs for such action brought by the provider as my assignee.

I have voluntarily presented for medical care and consent to such medical care and treatment including any diagnostic procedures and tests that the physician(s), his or her associates, assistants and other healthcare providers determine to be necessary. During treatment, I understand and acknowledge that no warranty or guaranty has been or will be made as to the result or cure of treatment. I have the legal right to consent to medical treatment because I am the patient, or I am the parent/guardian of the patient.

Name of Patient (please print)

Date of Birth

Name of Parent/Guardian (please print)

Relationship to Patient

Signature of Patient (if over 18) or Parent/Guardian

Today's Date

NO-SHOW POLICY

In an effort to serve to serve our patients and to ensure that available appointment times are used appropriately, BCHP has implemented a **no-show policy** for all our patients effective October 5, 2009.

You will be billed \$40 if your child misses an appointment and you have not contacted us to cancel at least 24 hours prior to the scheduled appointment time. If the appointment is on Monday, you must contact us by noon on the Friday before.

To cancel an appointment, please call the office at 914-304-5250. If are not able to speak with a member of the administrative staff, please leave a detailed message with the date and time of your call. You may not cancel an appointment via email or through the patient portal.

Thank you for your cooperation.

Name of Patient (please print)

Date of Birth

Name of Parent/Guardian (please print)

Relationship to Patient

Signature of Patient (if over 18) or Parent/Guardian

Today's Date

NOTICE OF PRIVACY PRACTICES

I hereby acknowledge that a copy of Boston Children's Health Physicians, LLP's (herein after referred to as "BCHP") Notice of Privacy Practices was provided to me. I further acknowledge and understand that if I have any questions about BCHP's privacy practices or my rights with regard to my personal health information, I may contact BCHP's Privacy Officer for further information as set forth in the Notice.

Name of Patient (please print)

Date of Birth

Signature

Today's Date

Name of Parent/Guardian (please print)

Relationship to Patient

Signature

Today's Date

USE OF VOICEMAIL, EMAIL, AND TEXT MESSAGING

Voicemail, email, and text message offer an easy and convenient way to communicate but is not the same as calling your physician's office. You can't tell when your message will be read or responded to, or even if your doctor is readily available or on vacation. Boston Children's Health Physicians, LLP ("BCHP") will communicate with our patients (or their parents or guardians) by voicemail, email, and/or text message **only** if we receive your agreement to the terms set forth in this Consent. Your consent to these terms will apply to all BCHP clinical providers as well as non-clinical personnel of BCHP who are involved in your care, scheduling, billing and other activities.

- Use of voicemail, email, and/or text message is never appropriate for urgent or emergency health problems! You must call your physician's office or go to a hospital Emergency Department.
- Voicemail, email, and/or text message is not to be used as a substitute for face-to-face medical consultation with your physician and is at your physician's sole discretion.
- Voicemail, email, and/or text message is appropriate for communicating regarding routine matters that don't require a lot of discussion, such as prescription refill requests, referral and appointment scheduling requests and billing/insurance questions. BCHP may utilize voicemail, email, and/or text message at its discretion to send you information about our practice and services, including appointment reminders, our patient programs and new services.
- Your use of voicemail, email, and/or text message is not confidential, and it may not be encrypted. It is like sending a postcard through the mail. Our staff (clinical and non-clinical) may read or listen to your voicemails, emails, and/or text messages in the course of their work duties. If you send emails or text messages through a work account, your employer may have the legal right to read your email or texts.
- Voicemail, email, and/or text message mail should never be used to communicate sensitive medical information, such as information regarding sexually transmitted diseases, AIDS/HIV, mental health, developmental disability, or substance abuse.
- Voicemail, email, and/or text message may become a part of the medical record when it contains clinical information, and we believe it is appropriate to include it in the medical record. In such case, the message may be retained in the patient health record.

Consent to Voicemail, Email, and Text Usage for Communications from BCHP

**New York offices*

By signing below, I authorize BCHP and its business associates to contact me by voicemail, automated email, and SMS text message to remind me of upcoming appointments and provide general health communications/information, including, but not limited to balance reminders and account status. If at any time I provide a phone number, an email or text address at which I may be contacted, I consent to receiving appointment reminders and other health care communications/information at that voicemail, email, or text address. I understand that this request to receive voicemail, email, and text messages will apply to all future appointment reminders and general health communications/information.

I understand that message/data rates may apply to messages sent through BCHP and its business associates to my cellular phone.

I know that I am under no obligation to authorize BCHP and its business associates to send me email and text messages as part of this program and that I may opt-out of receiving these communications from BCHP and its business associates at any time. If I opt-out of text messages or email, BCHP will utilize the phone number I have provided to contact me, and I will make sure BCHP has the correct phone number at all times.

I understand that voicemail, email, and text messaging are not secure formats of communication. There is some risk that individually identifiable health information or other confidential information contained in such voicemail, email, and text may be misdirected, disclosed to, or intercepted by unauthorized third parties. Information included in voicemail, email, and text messages may include date/time of appointments, name of physician, physician phone number, or general health related communications/information. BCHP and its business associates will use their good faith efforts to use the minimum necessary amount of protected health information in any communication.

By signing below, I indicate that (1) I am a patient or parent/guardian of the minor child or person lacking capacity to consent to their treatment listed below; (2) I am the primary user for the mobile phone number and email listed below; (3) I understand that any and all voicemail messages sent will be delivered to the mobile number provided below unless I provide a different number; (4) I understand the risk explained above, and I consent to receive voicemail, emails, and text messages via automated technology from BCHP and its business associates to the phone number, email address, and text message address I have provided.

I understand that if I am the parent/guardian of a minor child of thirteen (13) years of age or above, the minor child may choose to opt into and remove the parent/guardian from these communications from BCHP and its business associates.

Name of Patient (please print)

Date of Birth

Name of Parent/Guardian (please print)

Relationship to Patient

Signature of Patient (if over 18) or Parent/Guardian

Today's Date

Email Address

Mobile Phone Number

Minor Patient Consent to Voicemail, Email, and Text Usage for Communications from BCHP

*New York offices

If you are a patient residing in New York of thirteen (13) years of age or older, you may choose to opt into and remove your parent/guardian from healthcare related communications/information, including, but not limited to balance reminders and account status via voicemail, email, and text messaging from BCHP and its business associates.

Please be advised that voicemail, email, and text messaging are not secure formats of communication. There is some risk that individually identifiable health information or other confidential information contained in such voicemail, email, and text may be misdirected, disclosed to, or intercepted by unauthorized third parties. Information included in voicemail, email, and text messages may include date/time of appointments, name of physician, physician phone number, or general health related communications/information. BCHP and its business associates will use their good faith efforts to use the minimum necessary amount of protected health information in any communication. Message/data rates may apply to messages sent through BCHP and its business associates to your cellular phone.

You are under no obligation to authorize BCHP and its business associates to send you email and text messages as part of this program and that you may opt-out of receiving these communications from BCHP and its business associates at any time. If you opt-out of text messages or email, BCHP will utilize the phone number you have provided to contact you, so please make sure BCHP has the correct phone number at all times.

By signing below, you authorize BCHP and its business associates to contact you or your parent/guardian by voicemail, automated email, and SMS text message to remind you of upcoming appointments and provide general health communications/information. If at any time you provide a phone number, an email or text address at which you may be contacted, you consent to receiving appointment reminders and other health care communications/information at that voicemail, email, or text address. This request to receive voicemail, email, and text messages will apply to all future appointment reminders and general health communications/information.

Please note that if your insurance is billed for the subject treatment, communications regarding your treatment at BCHP may be sent by the insurance company to the listed address of the parent or guardian policy holder. Please also note that charges on a credit card are displayed on the card holder's monthly statement.

By signing below, you indicate that (1) You are a patient residing in New York of thirteen (13) years of age or older; (2) You or your parent/guardian is the primary user for the mobile phone number and email listed below; (3) You understand that any and all voicemail messages sent will be delivered to the mobile number provided below unless you provide a different number; (4) You understand the risk explained above, and consent to receive voicemail, emails, and text messages via automated technology from BCHP and its business associates to the phone number, email address, and text message address you have provided.

Name of Patient (please print)

Date of Birth

Signature of Patient

Today's Date

Email Address

Mobile Phone Number

Name of Parent/Guardian (please print)

Relationship to Patient



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Boston Children's Health Physicians
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914-304-5250 | fax 914-345-1752
developmentalpediatrics@bchphysicians.org | www.bchphysicians.org

Dear Parent/Guardian:

Please answer the following questions as best as you can, and send it via email or fax prior to your visit. If you have any questions about a specific item of information being asked, you can call before your appointment as the information will be covered during the visit.

Thank You.

Name of Child: _____ Date of Birth: _____

What concerns do you have about your child?

development learning speech/language attention behavior

Please describe your concerns briefly:

Current or prior diagnoses (if any):

MEDICATIONS

Current medications: _____

Prior medications: _____

ALLERGIES

Does your child have known allergies to food or medication? Yes No

If yes, please list: _____

BIRTH HISTORY

Child's weight at birth: _____ lbs. _____ oz. How many weeks of gestation? _____ weeks

What type of delivery did you have?

- Vaginal delivery: normal/spontaneous Pitocin-induced
 Cesarean Section: If so, was this due to repeat fetal distress

How old was the mother at the time of delivery? _____ years

What number pregnancy was this? _____ What number delivery was this? _____

Were there any maternal medical problems during the pregnancy? Yes No

If yes, what was/ were the problem(s)? _____

Were there any medications taken during the pregnancy? Yes No

If yes, what medication(s) and why? _____

Was your child in the NICU? Yes No

If yes, for how long and why? _____

DEVELOPMENTAL HISTORY

Please list age at which your child:

Sat up	_____	Walked alone	_____
Started babbling	_____	Spoke in single words	_____
Spoke in 2-word phrases	_____	Spoke in few-word phrases/sentences	_____
Speech understood by strangers	_____		

Describe peer interactions (interactions with same age children who are not siblings):

School & Services

Name of School _____ District _____

Grade _____ Classroom Type & Size _____

Are any of the following therapies being currently provided?

- Physical Therapy Speech Therapy
 Occupational Therapy Resource Room
 Counseling Other: _____

Has your child ever had any evaluations such as audiology, psychology, or speech/language? Yes No

Please send a copy of each evaluation by email or fax.

SLEEP HISTORY

Child usually goes to sleep at _____PM

Does your child fall asleep independently? Yes No How long does it take to fall asleep? _____

Does your child sleep through the night? Yes No

Child gets up, OR is wakened at _____AM

Does your child snore – 2 or more times a week? Yes No

Does your child maintain a stable bedtime and wake time seven days a week? Yes No

Do you have any concerns about your child’s sleep? _____

MEDICAL HISTORY

Are your child’s immunizations up to date? Yes No

Please list any/all operations, hospitalizations (including ER visits), and procedures your child has had:

Where	When	Why

When was your child’s last vision screening or evaluation? _____ Normal Other _____

hearing screening or evaluation? _____ Normal Other _____

Did/does your child have frequent ear infections? Yes No

Does your child have

- Poor growth? Yes No
- Heart problem? Yes No
- Asthma or other respiratory problems? Yes No
- Stomach or bowel problems? Yes No
- Urine problems? Yes No
- Motor weakness or coordination problems? Yes No
- Headaches? Yes No
- Seizures? Yes No
- Anemia or other blood disease? Yes No

If you answered ‘Yes’ to any of questions above, or if your child has any other health care problem/s that are not listed, please explain:

FAMILY & SOCIAL HISTORY

Family Composition

Who lives at home? _____

Mother's highest grade completed _____ Occupation _____

Father's highest grade completed _____ Occupation _____

Please list all other brothers and sisters of child:

Name	Age	Gender
		<input type="checkbox"/> Male <input type="checkbox"/> Female
		<input type="checkbox"/> Male <input type="checkbox"/> Female
		<input type="checkbox"/> Male <input type="checkbox"/> Female
		<input type="checkbox"/> Male <input type="checkbox"/> Female
		<input type="checkbox"/> Male <input type="checkbox"/> Female

Do any other members of the family have problems with attention, behavior, learning, using language, have developmental disabilities including autism, or died from a heart condition prior to the age of 50? Yes No

If yes, please explain: _____

For children 4 years and older only:

Would you say that your child displays the following behaviors?

- | | | |
|--|------------------------------|-----------------------------|
| 1. Is "on the go" or "driven by a motor" | <input type="checkbox"/> Yes | <input type="checkbox"/> No |
| 2. Has difficulty engaging in quiet activities | <input type="checkbox"/> Yes | <input type="checkbox"/> No |
| 3. Fidgets or squirms | <input type="checkbox"/> Yes | <input type="checkbox"/> No |
| 4. Has difficulty staying seated | <input type="checkbox"/> Yes | <input type="checkbox"/> No |
| 5. Restlessness | <input type="checkbox"/> Yes | <input type="checkbox"/> No |
| 6. Runs about and excessively and inappropriately | <input type="checkbox"/> Yes | <input type="checkbox"/> No |
| 7. Talks excessively | <input type="checkbox"/> Yes | <input type="checkbox"/> No |
| 8. Blurts out answers before questions completed | <input type="checkbox"/> Yes | <input type="checkbox"/> No |
| 9. Has difficulty awaiting his or her turn | <input type="checkbox"/> Yes | <input type="checkbox"/> No |
| 10. Interrupts or intrudes on others | <input type="checkbox"/> Yes | <input type="checkbox"/> No |
| 11. Avoids tasks which require sustained mental effort | <input type="checkbox"/> Yes | <input type="checkbox"/> No |
| 12. Has difficulty organizing tasks and activities | <input type="checkbox"/> Yes | <input type="checkbox"/> No |
| 13. Has difficulty sustaining attention | <input type="checkbox"/> Yes | <input type="checkbox"/> No |
| 14. Does not seem to listen | <input type="checkbox"/> Yes | <input type="checkbox"/> No |
| 15. Is easily distracted | <input type="checkbox"/> Yes | <input type="checkbox"/> No |
| 16. Is forgetful in daily activities | <input type="checkbox"/> Yes | <input type="checkbox"/> No |
| 17. Loses necessary items such as school books and materials | <input type="checkbox"/> Yes | <input type="checkbox"/> No |
| 18. Has difficulty following through on instructions from others | <input type="checkbox"/> Yes | <input type="checkbox"/> No |

Boston Children's Health Physicians

New York & Connecticut

NOTICE OF PRIVACY PRACTICES

As Required by the Privacy Regulations Adopted Under
Health Insurance Portability and Accountability Act ("HIPAA") of 1996

THIS NOTICE DESCRIBES HOW HEALTH INFORMATION ABOUT OUR PATIENTS MAY BE USED AND DISCLOSED AND HOW THEY CAN GET ACCESS TO THEIR INDIVIDUALLY IDENTIFIABLE HEALTH INFORMATION.

PLEASE REVIEW THIS NOTICE CAREFULLY.

A. OUR COMMITMENT TO PRIVACY

Boston Children's Health Physicians, LLP (hereinafter, "BCHP") is a multispecialty medical practice. We are dedicated to maintaining the privacy of our patients' individually identifiable health information or protected health information ("PHI"). We are required by law to maintain the confidentiality of health information that identifies our patients and to provide them with this notice of our legal duties and our privacy practices concerning their PHI. This notice applies to the PHI of our adult and pediatric patients. Accordingly, use of the terms "you" and "your" in this notice applies to our patients and their PHI and to the personal representatives of our patients, e.g., the parent or guardian of a minor, the guardian of an adult who lacks legal capacity or a person authorized on behalf of a deceased patient.

We are required to furnish our patients with the important information discussed below regarding how we may use and disclose their PHI, our obligations concerning such use and disclosure, and their privacy rights concerning such information. The following briefly summarizes some important rights of patients with respect to their PHI:

- right to receive a copy of this Privacy Notice;
- right to inspect and copy certain health information;
- right to receive an accounting of certain disclosures that we make of their PHI;
- right to request restrictions on how we use and disclose PHI;
- right to be notified after a breach of any of your unsecured PHI has occurred;
- right to request amendments to the PHI;
- right to revoke an authorization that we obtained to disclose the PHI; and
- right to complain about suspected violations of their privacy rights.

The terms of this notice apply to all records containing PHI of our patients created or retained by our practice. We reserve the right to revise or amend this Notice of Privacy Practices. Any revision or amendment to this notice will be effective for all of the records that our practice has created or maintained in the past and for any records that we may create or maintain in the future. Our practice will post a copy of our current Notice in our offices in a visible location at all times, and you may request a copy of our most current Notice at any time.

B. IF YOU HAVE QUESTIONS ABOUT THIS NOTICE, PLEASE CONTACT OUR SECURITY OFFICER:

Security Officer
Boston Children's Health Physicians, LLP
40 Sunshine Cottage Road Skyline Drive, Valhalla, NY 10595
Telephone # 914-922-2271

C. TREATMENT, PAYMENT AND HEALTH CARE OPERATIONS

1. **Treatment.** Our practice may use the PHI of our patients to treat them. For example, we may disclose your PHI (or your child's PHI) as follows:
 - To order laboratory tests (such as blood or urine tests), which we may use the results to help us reach a diagnosis.
 - To write a prescription, or we might disclose your PHI to a pharmacy when we order a prescription for you.
 - To treat or to assist others in the treatment of our patients.
 - To inform you of potential treatment options or alternatives or programs.
 - To others who you have given authorization to bring your child to the office and/or to consent to their treatment. For example, if you ask a relative or babysitter to bring your child to our office for treatment of a cold, the relative or babysitter may have access to the child's medical information.
 - To other health care providers for purposes related to their treatment of our patients.
2. **Payment.** Our practice may use and disclose your PHI in order to bill and collect payment for the services and items that we provide to our patients. For example, we may disclose your PHI as follows:
 - To contact your health insurer to certify that you are eligible for benefits (and for what range of benefits), and we may provide your insurer with details regarding your treatment to determine if the insurer will cover or pay for the treatment.
 - To obtain payment from other third parties that may be responsible for such costs.
 - To bill you directly for services and items.
 - To other health care providers and entities to assist in their billing and collection efforts.
3. **Health Care Operations.** Our practice may use and disclose our patients' PHI to operate our business. As examples, include, but are not limited to, the following:
 - To evaluate the quality of and to improve our care or to conduct cost-management and business planning activities for our practice.
 - To a social worker as a part of case management.
 - To contact you and remind you of appointments.
 - To inform you of health-related benefits or services that may be of interest to you.
 - To engage in teaching and learning activities with medical and other health profession students and trainees (e.g., for medical students, residents, nurses, technicians and others).

D. USE AND DISCLOSURE OF PHI IN CERTAIN SPECIAL CIRCUMSTANCES

The following categories describe unique scenarios in which we may use or disclose individually identifiable health information:

1. **Public Health Risks.** Our practice may disclose PHI to public health authorities or others that are authorized by law to collect information for the following purposes:
 - To maintain vital records, such as births and deaths.
 - reporting child abuse or neglect.
 - To prevent or control disease, injury or disability.
 - To report potential exposure to a communicable disease.
 - To report a potential risk for spreading or contracting a disease or condition.
 - To report reactions to drugs or problems with products or devices.
 - To report to your employer for certain work-related illness or injuries.
2. **Health Oversight Activities.** Our practice may disclose PHI to a health oversight agency for activities authorized by law. Oversight activities can include, for example, investigations, inspections, audits, surveys, licensure and disciplinary actions; civil, administrative, and criminal procedures or actions; or other activities necessary for the government to monitor government programs, compliance with civil rights laws and the health care system in general.
3. **Lawsuits and Similar Proceedings.** Our practice may use and disclose PHI in response to a court or administrative order if you are involved in a lawsuit or similar proceeding. We also may disclose your PHI in response to a discovery request, subpoena, or other lawful process by another party involved in the dispute where

we receive satisfactory assurance that you have been notified of the request and have been given time to object and other appropriate precautions have been taken.

4. **Law Enforcement.** We may release PHI if asked to do so by a law enforcement official:
 - Regarding a crime victim in certain situations even if we are unable to obtain the person's agreement.
 - Concerning a death we believe has resulted from criminal conduct.
 - Regarding criminal conduct at our offices.
 - In response to a warrant, summons, court order, subpoena or similar legal process.
 - To identify/locate a suspect, material witness, fugitive or missing person.
5. **Victims of Abuse, Neglect or Domestic Violence.** We may disclose personal health information about a child whom we reasonably believe to be a victim of abuse, neglect, exploitation or domestic violence to a government authority, including a social service or protective service agency authorized by law to receive reports of child abuse, neglect, exploitation or domestic violence. Any such disclosures will be made in accordance with applicable law.
6. **Deceased Patients.** Our practice may release PHI to a medical examiner or coroner to identify a deceased individual or to identify the cause of death. If necessary, we also may release information in order for funeral directors to perform their jobs.
7. **Research.** Our practice may use and disclose PHI for research purposes in certain limited circumstances. We will obtain your written authorization to use your PHI for research purposes except when an Internal Review Board or Privacy Board has determined that the waiver of your authorization satisfies the following: (i) the use or disclosure involves no more than a minimal risk to your privacy based on the following: (A) an adequate plan to protect the identifiers from improper use and disclosure; (B) an adequate plan to destroy the identifiers at the earliest opportunity consistent with the research (unless there is a health or research justification for retaining the identifiers or such retention is otherwise required by law); and (C) adequate written assurances that the PHI will not be re-used or disclosed to any other person or entity (except as required by law) for authorized oversight of the research study or for other research for which the use or disclosure would otherwise be permitted; (ii) the research could not practicably be conducted without the waiver; and (iii) the research could not practicably be conducted without access to and use of the PHI.
8. **Serious Threats to Health or Safety.** Our practice may use and disclose PHI when necessary to reduce or prevent a serious threat to a patient's health and safety or the health and safety of another individual or the public. Under these circumstances, we will only make disclosures to a person or organization able to help prevent the threat.
9. **Workers' Compensation.** Our practice may release your PHI for workers' compensation and similar programs.
10. **Organ Donation.** As allowed by law, we may disclose PHI to organ procurement organizations for organ, eye or tissue donation purposes.
11. **Business Associates.** There are some services that we provide through contracts with our business associates who work on our behalf. In such situations, we may disclose PHI to our business associates so that they can perform the jobs we asked them to do. We require all business associates to execute an agreement that requires them to comply with the HIPAA privacy requirements to safeguard your PHI.
12. **Compliance.** We are required to disclose PHI to the Secretary of the Department of Health and Human Services or his/her designee upon request to investigate our compliance with HIPAA or to you upon request pursuant to Section E.3 below.
13. **Appointment Reminders.** We may use or disclose your PHI to contact you to provide appointment reminders or information about treatment alternatives or other health-related benefits and services that we believe may be of interest to you. We may remind you of appointments by mailing a postcard to you at the address provided by you or by telephoning your home and leaving a message on your answering machine or with the individual answering the phone. These appointment reminders will disclose the patient's name, address and the time, date and location of the appointment.
14. **Required by Law.** In addition to those uses and disclosures listed above, we may use and disclose PHI if and to the extent we are otherwise required by law.

E. RIGHTS REGARDING YOUR PHI

You have the following rights regarding your PHI that we maintain:

- 1. Confidential Communications.** You have the right to request that our practice communicate with you about your health and related issues in a particular manner or at a certain location using alternative mailing addresses or telephone numbers. For instance, you may ask us not to contact you at work. In order to request a type of confidential communication, you must make a written request to the Privacy Officer, specifying the requested method of contact, or the location where you wish to be contacted. Our practice will accommodate reasonable requests. You do not need to give a reason for your request.
- 2. Requesting Restrictions.** You have the right to request a restriction in our use or disclosure of your PHI for treatment, payment or health care operations. Additionally, you have the right to request that we restrict our disclosure of your PHI to only certain individuals involved in your care or the payment for care, such as family members and friends. **Generally, we are not required to agree to your request, but, if we do agree, we are bound by our agreement, except when otherwise required by law, in emergencies, or when the information is necessary for treatment.** We must honor your request to restrict disclosure to a health plan if you pay your bill without use of insurance. If your bill is paid in full directly by you or another on your behalf on an “out-of-pocket” basis without submission of a claim to an insurer, you may request that BCHP restrict the disclosure of your PHI to your health plan and BCHP will honor your request. In order to request a restriction in our use or disclosure of your PHI, you must make your request in writing to the Privacy Officer. Your request must describe in a clear and concise fashion:
 - the information that you wish to be restricted;
 - whether you are requesting to limit our practice’s use, disclosure or both; and
 - to whom you want the limits to apply.
- 3. Inspection and Copies.** You have the right to inspect and obtain a copy of the PHI that may be used to make decisions about you, including patient medical records and billing records, but not including psychotherapy notes. Upon request, we will provide access to your records that are maintained in electronic form if they are readily available in that format. You must submit your request in writing to the Privacy Officer in order to inspect and/or obtain a copy of your PHI. Our practice may charge a fee for the costs of copying, mailing, labor and supplies associated with your request. Our practice may deny your request to inspect and/or copy in certain limited circumstances; however, you may request a review of our denial. In that case, another health care provider chosen by us who was not involved in denying your original request will review your request and the denial.
- 4. Amendment.** You may ask us to amend your PHI if you believe it is incorrect or incomplete, and you may request an amendment for as long as the information is kept by or for our practice. To request an amendment, your request must be made in writing and submitted to the Privacy Officer. You must provide us with a reason that supports your request for amendment. Our practice will deny your request if you fail to submit your request and the supporting reasons in writing. Also, we may deny your request if you ask us to amend information that is in our opinion: (a) accurate and complete; (b) not part of the PHI kept by or for the practice; (c) not part of the PHI which you would be permitted to inspect and copy; or (d) not created by our practice, unless the individual or entity that created the information is not available to amend the information.
- 5. Accounting of Disclosures.** All of our patients have the right to request an “accounting of disclosures.” An “accounting of disclosures” is a list of certain non-routine disclosures our practice has made of our patients’ PHI for non-treatment, non-payment or non-operations purposes. Use of your PHI as part of the routine patient care in our practice is not required to be documented. Examples include the doctor sharing information with the nurse or the billing department using your information to file your insurance claim. We also will not provide an accounting of disclosures made to you, or incident to a use or disclosure we are permitted to make as described above, or pursuant to an authorization. In order to obtain an accounting of disclosures, you must submit your request in writing to the Privacy Officer. All requests for an “accounting of disclosures” must state a time period, which may not be longer than six (6) years from the date of disclosure and may not include dates before April 14, 2003. The first list you request within a 12-month period is free of charge, but our practice may charge you for additional lists within the same 12- month period. Our practice will notify you of the costs involved with additional requests, and you may withdraw your request in writing before you incur any costs.
- 6. Right to a Paper Copy of This Notice.** You are entitled to receive a paper copy of our Notice of Privacy Practices. You may ask us to give you a copy of this notice at any time. To obtain a paper copy of this notice, contact the Privacy Officer.

7. **Right to File a Complaint.** If you believe your privacy rights have been violated, you may file a complaint with our practice or with the Secretary of the Department of Health and Human Services. To file a complaint with our practice, contact our Privacy Officer. All complaints must be submitted in writing. You will not be penalized for filing a complaint.
8. **Breach Notification.** You have the right to be notified after a breach of your unsecured PHI has occurred.
9. **Right to Provide an Authorization for Other Uses and Disclosures.** Our practice will obtain your written authorization for uses and disclosures that are not identified by this notice or permitted by applicable law. Without limiting the foregoing, BCHP will not use or disclose your PHI without your written authorization for marketing or to sell your PHI. Our practice also will not use or disclose psychotherapy notes other than as explained in section F.2. below. Any authorization you provide to us regarding the use and disclosure of your PHI may be revoked at any time in writing but will not apply to uses or disclosures made prior to our receipt of such revocation. The revocation is not effective with respect to actions we took in reliance on your authorization, or where the authorization was obtained as a condition of obtaining insurance coverage for your care. After you revoke your authorization, we will no longer use or disclose your PHI for the reasons described in the authorization. Please note that we are required to retain records of your care.

F. SPECIAL CIRCUMSTANCES

1. **Minors.** Under New York State law, minors (under the age of 18) have the right to request and receive medical care without parental consent when medical care is provided under the following circumstances:
 - A minor of either sex who has a child can consent to his or her own medical care.
 - A minor who is requesting specific medical services for pregnancy can consent to her own medical care.
 - A minor who is requesting contraceptive services can consent to her own medical care.
 - A minor of either sex who is seeking treatment for sexually transmitted disease can consent to his or her own medical care.Medical information obtained under any of the above circumstances is confidential and cannot be disclosed to anyone, including a parent or guardian, without the minor's consent.
2. **Psychological Treatment.** Psychotherapy notes are defined as any notes recorded in any medium by a health care provider who is a mental health professional documenting or analyzing the contents of conversation during a private counseling session or a group, joint or family counseling session and that are separated from the rest of the individual's medical record. We will not use or disclose your psychotherapy notes without your written authorization except in limited exceptions such as for use by the therapist in the course of your treatment, disclosures to students who are learning under supervision to improve their skills in counseling and to prevent a serious and imminent threat to your health or safety or the health and safety of others.

Medication prescription and monitoring, counseling session start times, modality and frequency of treatment, results of clinical tests and any summary of diagnosis, functional status, the treatment plan, symptoms, prognosis and progress to date are all excluded from the definition of psychotherapy notes.

If you have any questions regarding this notice or our health information privacy policies, please contact our Privacy Officer.

Effective Date. This Notice is effective as of December 2, 2013.