

The Core will be back to operation on 6/3rd, Wednesday.

For the phase I restart,

- We will be able to receive new order requests. Please submit the order via our ilab site (<https://childrenshospital.corefacilities.org/account/login>).
- Consulting service will be available. Email is recommended for communication with Core staff (email address: Viral.Core@childrens.harvard.edu).
- For BCH users:
 - Pick-up and drop-off is available. The samples can be picked up or dropped off at our “pick-up and drop-off refrigerator”, which is located at CLS 13060 (the one close to the entrance of our lab).
 - Please schedule a time frame with core staff ahead, to avoid the time conflict with other users.
 - Please label your samples with “full name of the vector (the one you used for ilab request) and the request ID).
- For non-BCH users:
 - Pick-up and drop-off is not available.
 - Shipping is strongly encouraged for sample delivery.