



March 9, 2020

Dear Boston Children's Health Physicians (BCHP) patients and families,

Due to the ongoing effect of the coronavirus (COVID-19) outbreak in our local communities, you may notice changes at our practices. We will be following the Department of Health recommendations and implementing necessary precautions to prevent the spread as best we can and keep our patients, families, staff, and providers safe. Some of these safety measures include:

- Pre-visit screening calls and questionnaires about travel history, contact with known COVID-19 cases and symptoms of illness.
- If sick, we may ask you to reschedule non-urgent appointments or wear a mask in our facilities.
- We may alter schedules of when certain patients are seen to protect vulnerable patients, such as newborns and individuals with compromised immune systems.
- Our providers may wear personal protective equipment (PPE), which can include masks, gloves, and gowns, when appropriate.
- We have increased the frequency of cleaning throughout our facilities.

Take these actions to help keep yourself and those around you safe and healthy:

- [Proper hand hygiene](#)
- [Proper respiratory hygiene](#)
- Stay home if you are sick
- Do not visit the elderly if you are sick
- Asthmatics and others with underlying respiratory conditions should make sure their asthma care plans are up to date and that they have a supply of necessary medications
- Be alert for your local and state health departments' directions

As always, contact your doctor's office if you have any questions or concerns. To stay on top of the latest developments in the spread on COVID-19, visit the [U.S. Centers for Disease Control and Prevention's](#) website.

Sincerely,

Boston Children's Health Physicians
