



Welcome to Pediatric Associates of Medford

Supporting the health of children and families

About Us

Our child-focused team strives to meet the needs of children from infancy through adolescence. Our providers and staff pride themselves on exceptional healthcare and compassionate service for the families in our practice.

Hours of Operation

Sunday: CLOSED
Monday: 8:00 AM – 5:00 PM
Tuesday: 8:00 AM – 5:00 PM
Wednesday: 8:00 AM – 5:00 PM
Thursday: 8:00 AM – 5:00 PM
Friday: 8:00 AM – 5:00 PM
Saturday: CLOSED at the present time (Due to Covid 19 Pandemic)

After Hours Care

One of our providers is always on-call and can be reached for emergencies after hours. You can reach the on-call provider by calling our main number (781-396-1288). Your call will be answered by our answering service who will assist you and contact the provider on-call if needed.

New Patients

We welcome new patients at our practice! To join our practice please call our main number (781-396-1288) to set up a new patient appointment.

Evidenced Based Care

Our practice follows the guidelines and recommendations provided by the American Academy of Pediatrics (AAP).

Our Services

Our practice, as your medical home, is a central resource for all of your child's care needs. You are welcome and invited to participate in all aspects of your child's care.

We offer:

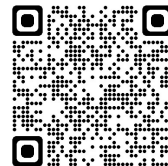
- ◆ Wellness checkups and preventive care
- ◆ Immunizations
- ◆ Same-day visits for illnesses and other concerns (including weekends)
- ◆ Services and support for children with special health care needs
- ◆ Mental health and social support
- ◆ Virtual Visits
- ◆ Access to interpreter services

MyChart Online Patient Portal

Our online portal allows you to:

- ◆ Send your Provider a Message
- ◆ Request Prescription Refills
- ◆ Manage Your Appointments
- ◆ Access Your Test Results
- ◆ Print School Health Forms
- ◆ Fill Out Pre-Visit Screenings
- ◆ Pay Your Bill
- ◆ And MORE!

Open the camera on your phone and scan to sign up today:



Insurance

We accept the following insurances; Aetna, Allways, BCBSMA, Cigna, Fallon Community Health Plan, Coventry (HCVM, Harvard Pilgrim Health Care, Humana, Multiplan (PHCS), Tufts Health Public Plan/ Tufts Together with BCH ACO, Tufts Health Plan, Three Rivers, United Health Plan

Self-Pay- If you do not have health insurance or we do not accept your health insurance, payment in full is due at the time of your visit.

If you have questions about insurance or need help getting health insurance, please contact our billing team at 781-391-1366

Your Health Care Team

Providers

Provides the full scope of primary care services, including but not limited to, diagnosis, treatment, coordination of care, preventative care and health maintenance

- ◆ Jeanne Clifford, MD
- ◆ Donald Delollis, MD
- ◆ Rita Delollis, MD
- ◆ Shari Lecker, MD
- ◆ Theresa Bui, CPNP
- ◆ Katherine Dolan, CPNP

Behavioral Health Clinician

Provides consultation, evaluation, education, brief treatment and referral guidance for children and families

- ◆ Rebecca Zafran, LICSW

Nurses

Responsible for rooming patients, taking vitals, administering hearing and vision tests, administering immunizations, and provide telephonic clinical advice, education, and triage

- ◆ Ashley Mercado, RN
- ◆ Alina Puma, RN

Medical Assistants

Responsible for rooming patients, taking vitals, administering hearing and vision tests, and administering immunizations

- ◆ Kristine Touayl, MA
- ◆ Colleen Bryan, MA

Coordinating Care Outside the Practice

Before scheduling an appointment with a specialist, please call our office.

Our providers can provide many advanced primary care services in the office including managing ADHD, prescribing acne treatments, and more. Your child's provider will work with you to determine if a visit to a specialist is needed.

If your child does receive care at an outside facility, such as a specialist office or emergency room, please ask the outside facility to send the records to our office after your visit so we can be sure we have all the information needed to best serve your child.

Medical Home Care Coordinator

Coordinates services and follow-up for patients with complex medical, behavioral, and socio-economic needs

- ◆ Desiree Thevenot

Office Manager

Supervises the operational, human resource, administrative and business functions of the practice

- ◆ Robert Burnett

Receptionists

Responsible for answering telephones, scheduling appointments, and handling patient check-in/out

- ◆ Aimee Roth
- ◆ Jenifer Burt
- ◆ Diane Bernard
- ◆ Shabeli Paulino

Billing

Work to ensure that patients are eligible for services and then apply the appropriate charges to their insurance or personal accounts

- ◆ Robert Burnett

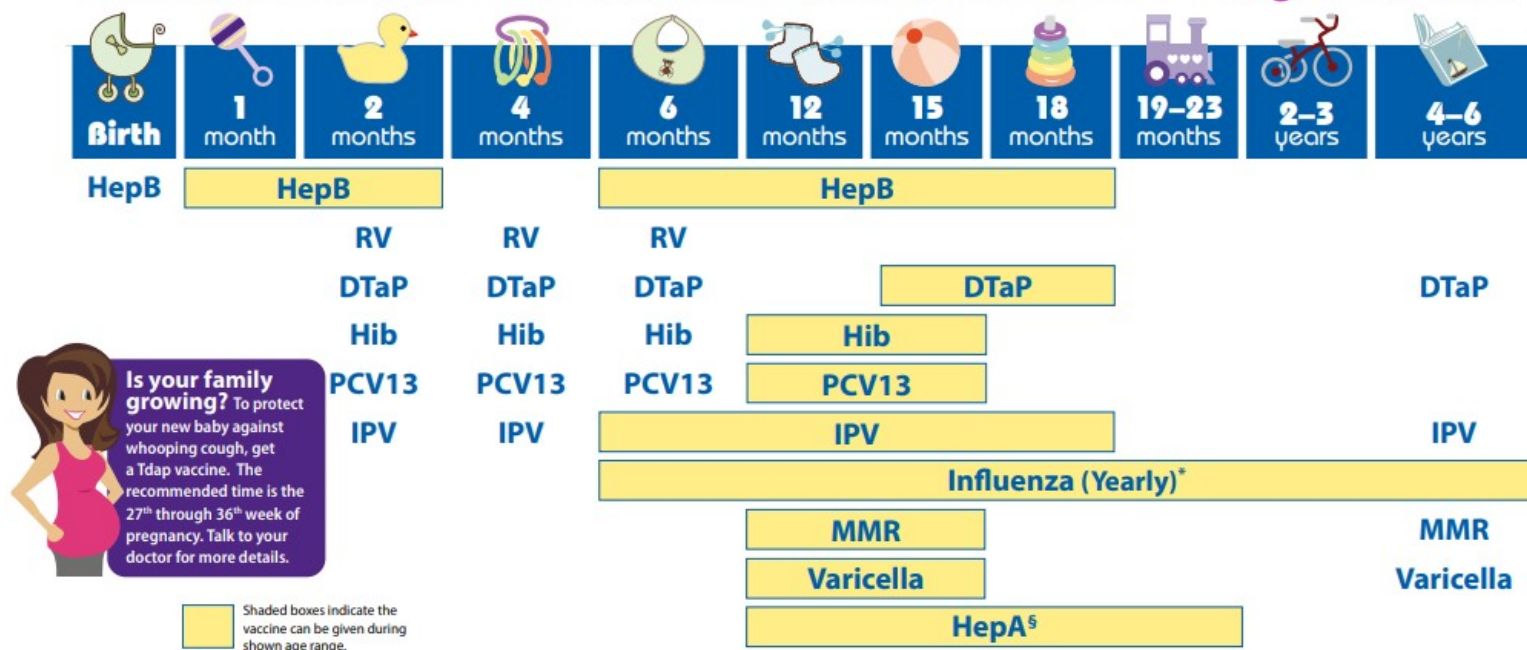
Well Child Care and Immunizations

Preventive health care, including immunizations, is very important in keeping your child healthy. We follow all preventive health care recommendations of the American Academy of Pediatrics as described in the table below.

Our Well Visit Schedule

Newborn	This is the first visit to our office after the child is born, typically at 3-5 days	15 months	Growth and development, immunizations
2 weeks	Growth and development, newborn screen	18 months	Growth and development, immunizations
2 months	Growth and development, immunizations	24 months	Growth and development, lead screening, hemoglobin screening
4 months	Growth and development, immunizations	30 months	Growth and development
6 months	Growth and development, immunizations	3 years	Growth and development, vision screening, lead screening, hemoglobin screening
9 months	Growth and development, lead screening, hemoglobin screening, catch up on any missed immunizations	4 years	Growth and development, vision and hearing screening, lead screening, hemoglobin screening, immunizations
12 months	Growth and development, immunizations	5+ years	Yearly well visits with immunizations at 11 and 16 years with periodic hearing and vision screening

2021 Recommended Immunizations for Children from Birth Through 6 Years Old



Additional Patient Education and Resources

Visit our website www.medfordpedi.com for up-to-date patient education resources on topics such as medication dosing, immunizations, various medical conditions, and more.